

The monIToring company

The Market Challenge

As organisations grow both organically and through mergers and acquisitions, IT departments are under pressure to manage, integrate and consolidate a complex array of heterogeneous infrastructure and software tools, such as BMC Patrol, Netcool, and CA.

The cost in time and money to administer these diverse tools is high, as a great deal of manual work is required to ensure uptime and compatibility, and to guarantee business continuity.

Introducing IT Performance Monitoring

Abilisoft seamlessly replaces any legacy or redundant software with a fully automated, state of the art agent layer that is quick to deploy, easy to use and simple to maintain. The Abilisoft technology is installed enterprise-wide, to provide monitoring and a single dashboard view of all server, network and application activity.

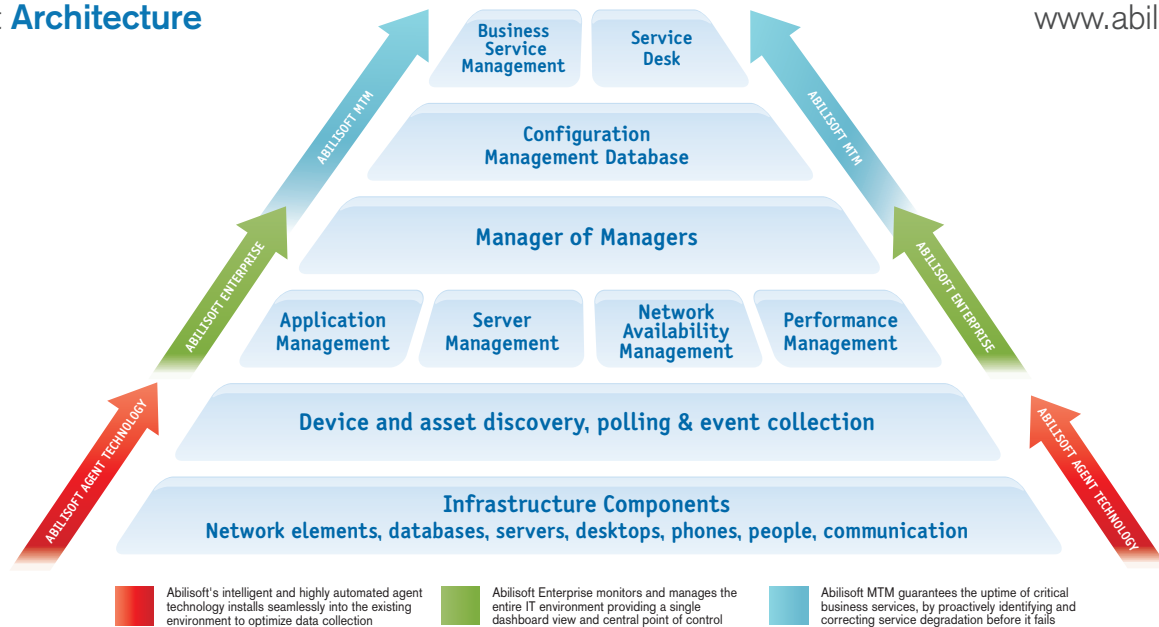
Abilisoft's powerful and competitively priced technology **reduces operational expenditure**, by minimising the IT resources required to maintain it.

Abilisoft empowers organisations to **radically improve business processes**, because once deployed, it reduces the impact of hardware and software application degradation and failure.

Abilisoft Benefits

- Provides a **single dashboard** view of all server, network and application activity, furnishing the IT department with a single point of control for administration
- Ensures **greater operational efficiency**, as administration and the time and cost invested in maintaining business services is radically reduced
- Simplifies the collection layer of the network, **reducing the total cost of ownership**, and ensuring that rolling out upgrades is seamless and pain free
- Offers a **transparent and fair pricing model**, enabling the IT department to consolidate the number of vendor companies it is contracted to
- By adding basic workflow process to the Abilisoft solution, organisations have the ability to **automate fixes and create a self-healing network**





Case Study Multinational Financial Services Organisation

The Challenge

This global financial institution required a solution to improve the way that business services were managed internally. The Bank already had an infrastructure monitoring solution in place. However as the complexity of the organisation grew, there was an increasing demand to have an end to end view of how business services were performing. The monitoring solution had to be able to overarch the entire infrastructure; not just the network, but multiple operating systems, applications, databases and servers.

The Solution

The Bank selected Abilisoft Enterprise, a scalable, enterprise-strength solution that monitors application, server and network device performance and availability, in real time, and is presented to users through a rich, web-based experience.

Abilisoft furnished the Bank with the tools to carry out health checks, proactive alerting, root cause isolation, automatic resolution and business level monitoring.

Benefits

Simplified environment

Abilisoft has consolidated all incumbent agent technologies into a common technology layer, empowering new rollouts, and changes to be made globally, with the greatest of ease

Front-to-back business flow monitoring

Abilisoft has provided the Bank with a transparent view of the underlying infrastructure supporting each business process, aggregating views across various applications and technologies, thus enabling a strong correlation between the system infrastructure and business process.

Improved production service

Abilisoft feeds into a dashboard view, giving the Bank clearer visibility of the whole environment, and supporting rigid corporate compliance regulations, such as Basel II, as well as integrating with the Bank's global ticketing solution.

Operational efficiencies

With Abilisoft at the heart of the environment, the Bank has benefited from a 20% efficiency saving in production service costs, through reduced demand on the support team. Further savings are being made by directing alerts towards fixes that can be automated.

Future-proof design

Abilisoft's isolation layer enables the Bank to select and integrate any new vendor, facilitating competitive 3rd party negotiations, and ensuring the freedom of selection.

Abilisoft **eradicates the complexity of IT monitoring** across multiple operating systems, applications, databases and networks.

To find out more about **Abilisoft**, please contact:

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